

HELP/SERVICES AROUND THE HOME

North Lanarkshire Care and Repair Service & HandyPerson Service:

Clyde Valley Housing Association, 50 Scott Street, Motherwell, ML1 1PN

Phone: 0800 0482882 or visit: www.northlan.care-and-repair.org

This service is delivered to owner occupiers or private renters who are either older people, disabled people, sensory impaired people and people with a learning disability who require assistance to live within the community.

The main aspect of the service are:-

- > It provides advice and assistance, primarily on funding for essential repairs and maintenance, debt counselling and benefits advice;
- > Service users can be provided with a list of contractors. These contractors are all vetted as suitable and trustworthy and will be rated by ongoing customer feedback to the scheme.
- > The small repairs service. This gives service users the opportunity to have small internal and external repairs carried out to their property by a suitably qualified trades person. (see attached list). There is small admin charge (currently £10) plus the cost of materials for this service.

JOB DESCRIPTION
Unblock Drain (minor blockages that can be resolved within approx. 20 Minutes.)
Fit new replacement waste pipes / traps & vents
Change leaking toilet pan connectors
Change leaking WC Cistern pipes / connectors
Fit Isolation Valve
Replace Gate Valve
Repair overflow pipe.
Repair Radiator / Radiator pipe.
Bleed radiators – only where problem identified
Fit Tap Washers
WC Cistern repair

Repair broken gutters
Door Hinge repairs
Door closure repairs
Door easing
Floorboards repairs
Adjusting doors
Window sash cord replacement
Window sill repairs
Internal handrails fitted
Grab rails fitted
Repair broken window handles
Repair kitchen work tops
Fit safety equipment
Fit deadlocks and security bolts
Minor patch plaster repairs
Plasterboard repairs
Convert storage heater points to 13 amp sockets
Door bell installation
Install fused spur for ALERT systems
Renew / fit light fitting.
Fit security light
Replace damaged switches / sockets
Replace electrical fuses and plugs
Move / Extend sockets
Replace extractor fans
Minor works associated with sensory impairment aids supplied by the Council's Joint Equipment Service
Install additional phone points.
Secure phone points to wall
Fit key box system.
Garden gate security repair